



STANDARD INSTALLATION CONDITIONS

“LIKE FOR LIKE AND ADDITIONAL PRODUCT COMBINATIONS”

1. Type of Installation

Standard Installation conditions apply where the installation comprises the replacement of any of the following:

- (a) an existing external electric storage hot water unit

Non- standard installation conditions apply where the installation comprises of any of the following:

- (a) an existing internal electric storage hot water unit
- (b) an existing electric boosted Solar storage hot water unit
- (c) an existing electric instantaneous hot water unit

2. Installation Package

Package comprises the installation of a High Efficient Gas Hot Water system with a minimum five star performance rating limited to 50°C at the nominated premises in accordance with manufacturers' guidelines, relevant Australian Standards and laws for this type of installation.

3. Included Services and Items

The services and items included within the installation are as follows:

- (a) the removal and disposal of your existing hot water system
- (b) the installation of a High Efficient Gas Hot Water Service in the same position as your existing electric system
- (c) a single weatherproof power point connected to the existing hot water circuit with electrical work at meter box for suitable connection
- (d) connection of gas to new system
- (e) Free Gas Connection conditional to the terms and conditions from the Gas Network Owner
- (f) Domestic premises only

4. Services and Items NOT included

The services and items not included in a Standard Installation:

- (a) any work involved in relocating an internal unit to an external location
- (b) gas connections in excess of 6 metres or gas installations deemed to be impractical due to dwelling size, type or degree of difficulty
- (c) Temperature Control Pads
- (d) any upgrade or extension to plumbing or gas services deemed necessary for the correct performance of the appliance ie replacing galvanized services with copper
- (e) any work required to repair any gas or water leaks in existing plumbing
- (f) any allowances for working on or removing and disposing of Asbestos products
- (g) removing of Solar roof mount types

5. Additional Services and /or items

Prior to the Installation of the system, Australian Hot Water or its representatives will advise of any additional services and/or items that are not included in the Standard Installation but are required to complete the installation.

Once you have been advised of any additional services and/or items that are not included in the Standard Installation, Australian Hot Water may give you a quote for the cost of the additional services and/or items as included in this schedule of conditions for your acceptance.

6. Compliance Certificate

On completion of the installation Australian Hot Water will provide a Certificate of Compliance for the work carried out in accordance with the relevant Australian Standards and Laws to the customer and Gas Network Owner.