



**PROMOTION TERMS & CONDITIONS**  
**RHEEM SOLAR SPECIALIST NETWORK**  
(Applicable in NSW, VIC, ACT, QLD, SA & WA Only)  
**"\$200 GIFT CARD OFFER"**

**on**  
**Rheem Hiline & Loline Solar Hot Water Systems of 250L capacity and above**  
**1st Sept. 2023 to 30th Nov. 2023**

## 1. TERMS

Rheem Australia Pty Limited (ABN 21 098 823 511) of 1 Alan Street, Rydalmere, NSW 2116 (**Rheem**) likes to reward its loyal customers. To check if you are eligible for the **\$200 GIFT CARD OFFER** you must comply with these promotion terms.

These terms set out the basis on which Rheem will offer a **\$200 GIFT CARD OFFER** for the range below in NSW, VIC, ACT, QLD, SA & WA only. This offer is applicable for heat pumps purchased and listed in the Schedule of Participating Products. These include:

- a. **Rheem Loline and Premier Loline Systems of 250 litres capacity or greater**
- b. **Rheem Hiline and Premier Hiline Systems of 300 litres capacity**

This offer is not valid for:

- System sizes below 250 litres capacity or
- Stainless Steel systems in WA or
- Stainless Steel or Vitreous Enamel Solar Ready Tank models where they are purchased and installed as an electric water heater only and not as part of a complete solar water heater system.

The **\$200 GIFT CARD OFFER** is a gift card offer to the Participant on those systems listed in the Schedule of Participating Products and purchased from a participating Authorised Rheem Solar Specialist. This promotion is not a cashback, nor a point-of-sale offer and also not a redemption offer.

## 2. Promotion Period

This promotion commences on 1st Sept. 2023 and ends at 11:59pm AEST on 30th Nov. 2023 (**Promotion Period**). No extensions to the promotion period will be offered until decided by the Rheem. However, Rheem reserves the right to close the promotion at an earlier date.

## 3. Eligibility, Registration and Claims

- a. Participation is only open to Australian residents aged 18 years and over (**Participant**) who purchase a Participating Product from an Authorised Rheem Solar Specialist.  
(<https://www.solar.rheem.com.au/where-to-buy.html>)
- b. This **\$200 GIFT CARD OFFER** is not available if the Participant is participating in any other Offer relating to Rheem or the Participating Products, or is receiving project, government, or builder pricing, or who subsequently agrees to a rebate arrangement in relation to the Participating Products. Purchases for and in the name of trusts, companies, businesses, commercial or residential developers/ developments and purchases by subcontractors, installers and resellers are not eligible.



#### 4. Government incentives

- a. **All states** in the form of Small-scale Technology Certificates (STCs) might be available. Small-scale Technology Certificates (STCs) provide a financial incentive to encourage the installation of solar and Heat Pump water heaters provided under a Federal Government legislated scheme
- b. **NSW Only** - NSW Home Energy Efficiency Retrofit (HEER) is for Heat pump and solar water heaters in households and small business available. The Energy Saving Scheme (ESS) is a certificate trading scheme and not a rebate scheme. Under the ESS, an ACP (Accredited Certificate Provider) creates Energy Savings Certificates (ESCs) for the energy savings that arise from the equipment upgrades delivered.
- c. **Victoria Only** - Victorian Energy Efficiency Certificates (VEECs) are electronic certificates created under the Victorian Energy Upgrades (VEU) program when certain energy efficiency activities are undertaken in residential or non-residential premises. Some customers may also be eligible for the Solar Homes Program rebate.
- d. Financial benefit arising from the tradeable STCs, VEECs & ESCs certificates value is subject to change. Please refer to <https://www.solar.rheem.com.au/solar-incentives.html> for further details. Can only be claimed after installation is completed.
- e. Applicability criteria apply.

5. **Interest Free is a separate offer that can be made by the Rheem Solar Specialist at their discretion and cost and not in conjunction with this offer.** Finance is offered by Zip Money Payments Pty Ltd (ABN 58 164 440 993) (Australian Credit License 441878) ("ZIP"). The Participant has to be accepted by Zip Money to be eligible and agree to their terms and conditions - <https://zip.co/terms> and <https://zip.co/au/zip-money> . Please read their PDS – Product Disclosure Statement available on their website [www.zipmoney.com.au](http://www.zipmoney.com.au). Minimum monthly repayments are required. Paying only the minimum monthly repayment amount will generally not repay a purchase within the interest free period Available to approved applicants only and subject to completion of satisfactory credit check. Minimum monthly repayments are required. Paying only the minimum monthly repayment amount will generally not repay a purchase within the interest free period. A monthly account fee of \$7.95 will also apply and a one-off establishment fee may apply for new customers. Any balance outstanding at the expiry of the interest free period will be charged at the standard variable rate, 25.9% per annum as of 1 May 2023. Other charges may be payable, see T&Cs. Interest, fees and charges subject to change. Terms & Conditions apply and are available on application. See your contract for further details. Credit provided by ZipMoney Payments Pty Ltd (ABN 58 164 440 993), Australian Credit License Number 441878).

#### 6. To be eligible to participate in the above Offer:

- a. A Participant must purchase a Participating Product during the Promotion Period
- b. Only 1 claim can be submitted for each Participating Product purchased by the Participant for any one physical property address.

#### 7. Rheem reserves the rights, at any time to:

- a. Verify the validity of Registrations, claims and Participants (including their identity, age and place of residence) and
- b. Disqualify a Participant who has breached any of these terms.

#### 8. General

- a. All costs related to participating in this Promotion, and any tax liability arising out of the participating in this Promotion, are the responsibility of the Participant.



- b. This Offer cannot be used in conjunction with any other Offer during the same period unless prior agreement has been made between the individual Rheem Solar Specialist and the Participant.
  - c. No volume or trade type purchases are eligible under this offer unless Rheem Australia has agreed in writing prior.
  - d. No further discount, cash, credit or goods of other types will be offered in conjunction with this Offer.
  - e. All gift card enquiries e.g., lost card, card doesn't work, fees and charges etc are to be directed to the installing Rheem Solar Specialist who has provided the card.
9. **Solar Incentive** refers to the financial benefit which can result from creating or assigning the right to create Small-scale Technology Certificates (STCs). To receive the financial benefit of STCs for the installation of a solar water heater or heat pump water heater:
- a. It is the Owner of the system at the time of its installation who has the right, under the Act, to create or assign their right to create Certificates to a Registered Agent for the installation of an eligible solar hot water or heat pump. No other person or entity can legally create or assign the right to create Certificates unless contractually agreed.
  - b. You can create Certificates directly by registering with the Clean Energy Regulator and become an Agent or you can assign your right to create Certificates to a registered Agent such as Rheem Australia Pty Ltd (Rheem) ABN 21 098 823 511. You are not obliged to assign your right to create Certificates to Rheem. If you choose to do so, you will receive the financial benefit either by Point-of-Sale Discount or after the Certificates have been created.
  - c. The time at which a water heater is taken to have been installed (date of installation) is the date when it is first able to produce and deliver hot water heated by both solar energy and its booster and is capable of delivering hot water day or night.
  - d. Rheem will not pay compensation for any variance and reserves the right to change the price offered for Certificates without notification. Rheem will pay their rate for STCs as at the day of receiving the STC Assignment form.
  - e. The Rheem STC Assignment form and required supporting documentation, with all required information complete and correct, must be received by the Rheem Administration within 11 months of the installation date, in order to allow the creation of Certificates by Rheem, otherwise a financial benefit may not be paid. Certificates must be created within 12 months of the installation date.
  - f. For information on STCs please visit the Clean Energy Regulator website <https://www.cleanenergyregulator.gov.au/RET/How-to-participate-in-the-Renewable-Energy-Target>
10. Rheem collects Participants' personal information in order to conduct this Promotion. If the personal information requested by Rheem is not provided, the Participant may not participate in this Promotion. The Participant's personal information will be handled by Rheem in accordance with its Privacy Policy which can be found at [www.rheem.com.au/privacy](http://www.rheem.com.au/privacy). By participating in this promotion, each Participant is consenting to Rheem's handling of the Participant's personal information in accordance with the Rheem Privacy Policy. This use includes the use of the Participant's personal information for direct marketing purposes. Participants may choose to opt-out of the use of their personal information for direct marketing purposes by contacting Rheem's privacy officer either by:
- a. post to 1 Alan Street, Rydalmere, NSW 2116, Australia or PO Box 7508, Silverwater NSW 2128; or



- b. email to [privacy@rheem.com.au](mailto:privacy@rheem.com.au) or
- c. telephone on 1300 446 029.

11. A Participant cannot assign or transfer or purport to assign or transfer to any other person any of its rights under these Terms. Rheem may assign or transfer to a related party any of its rights or obligations under these Terms.
12. Schedule of Participating Products on next page. Offer valid on the following systems of 250 litre size and above includes: 52H & 52L SS Series with L, NPT & CSA2007 Collectors; 52D300 & 52C300 VE Series with NPT Collectors; Loline Direct 5AM SS Series and 511 & 51M VE Series with NPT & CSA2007 Collectors; Premier Loline Indirect 591 & 596 VE Series with SPA2000 & CSA2007 Collectors; 551270 & 551325 VE Heat Pump water heaters. Offer not valid on the following models: 5AM315 Rheem Electric Solar Ready SS water heater and 51M250 & 51M315 Rheem Electric Solar Ready VE water heaters when they are purchased and installed as an electric water heater only and not as part of a complete solar water heater system.
13. Schedule of Participating Products on the next page.



## Schedule of Participating Products

Model	Description	All States incl. WA	All States Excl WA	WA Only
<b>Rheem Solar Stainless Steel Roof Systems</b>				
<b>52H &amp; 52L With NPT Series Collectors</b>				
<b>Non-Frost Models</b>				
52L180M575/1NPT	Rheem 52L180 1xNPT 2.4kW Silver Grey		N/A	
52L300M525/2NPT	Rheem 52L300 2xNPT 2.4kW Night Sky		Yes	
52L300M535/2NPT	Rheem 52L300 2xNPT 2.4kW Manor Red		Yes	
52L300M575/2NPT	Rheem 52L300 2xNPT 2.4kW Silver Grey		Yes	
52L300M580/2NPT	Rheem 52L300 2xNPT 2.4kW Woodland Grey		Yes	
52L300M725/2NPT	Rheem 52L300 2xNPT 3.6kW Night Sky		Yes	
52L300M735/2NPT	Rheem 52L300 2xNPT 3.6kW Manor Red		Yes	
52L300M775/2NPT	Rheem 52L300 2xNPT 3.6kW Silver Grey		Yes	
52L300M780/2NPT	Rheem 52L300 2xNPT 3.6kW Woodland Grey		Yes	
<b>Frost Protected Models</b>				
52H180M775/1NPT	Rheem 52H180 1xNPT 3.2kW Silver Grey		N/A	
52H300M575/2NPT	Rheem 52H300 2xNPT 2.4kW Silver Grey		Yes	
52H300M725/2NPT	Rheem 52H300 2xNPT 3.6kW Night Sky		Yes	
52H300M735/2NPT	Rheem 52H300 2xNPT 3.6kW Manor Red		Yes	
52H300M775/2NPT	Rheem 52H300 2xNPT 3.6kW Silver Grey		Yes	
52H300M780/2NPT	Rheem 52H300 2xNPT 3.6kW Woodland Grey		Yes	
52H300M575/3NPT	Rheem 52H300 3xNPT 2.4kW Silver Grey		Yes	
52H300M725/3NPT	Rheem 52H300 3xNPT 3.6kW Night Sky		Yes	
52H300M735/3NPT	Rheem 52H300 3xNPT 3.6kW Manor Red		Yes	
52H300M775/3NPT	Rheem 52H300 3xNPT 3.6kW Silver Grey		Yes	
52H300M780/3NPT	Rheem 52H300 3xNPT 3.6kW Woodland Grey		Yes	
<b>52H &amp; 52L With L Collectors</b>				
<b>Non-Frost Models</b>				
52L180M575/1L	Rheem 52L180 1xL 2.4kW Silver Grey		N/A	
52L300M525/2L	Rheem 52L300 2xL 2.4kW Night Sky		Yes	
52L300M535/2L	Rheem 52L300 2xL 2.4kW Manor Red		Yes	
52L300M575/2L	Rheem 52L300 2xL 2.4kW Silver Grey		Yes	
52L300M580/2L	Rheem 52L300 2xL 2.4kW Woodland Grey		Yes	
52L300M725/2L	Rheem 52L300 2xL 3.6kW Night Sky		Yes	
52L300M735/2L	Rheem 52L300 2xL 3.6kW Manor Red		Yes	
52L300M775/2L	Rheem 52L300 2xL 3.6kW Silver Grey		Yes	
52L300M780/2L	Rheem 52L300 2xL 3.6kW Woodland Grey		Yes	
<b>Frost Protected Models</b>				
52H180M775/1L	Rheem 52H180 1xL 2.4kW Silver Grey			
52H300M575/2L	Rheem 52H300 2xL 2.4kW Silver Grey		Yes	
52H300M725/2L	Rheem 52H300 2xL 3.6kW Night Sky		Yes	
52H300M735/2L	Rheem 52H300 2xL 3.6kW Manor Red		Yes	
52H300M775/2L	Rheem 52H300 2xL 3.6kW Silver Grey		Yes	
52H300M780/2L	Rheem 52H300 2xL 3.6kW Woodland Grey		Yes	
52H300M575/3L	Rheem 52H300 3xL 2.4kW Silver Grey		Yes	
52H300M725/3L	Rheem 52H300 3xL 3.6kW Night Sky		Yes	
52H300M735/3L	Rheem 52H300 3xL 3.6kW Manor Red		Yes	
52H300M775/3L	Rheem 52H300 3xL 3.6kW Silver Grey		Yes	
52H300M780/3L	Rheem 52H300 3xL 3.6kW Woodland Grey		Yes	



Model	Description	All States incl. WA	All States Excl WA	WA Only
<b>52H &amp; 52L With CSA2007 Series Collectors</b>				
<b>Non-Frost Models</b>				
52L180M575/1CS07	Rheem 52L180 1xCSA2007 2.4kW Silver Grey		N/A	
52L300M525/2CS07	Rheem 52L300 2xCSA2007 2.4kW Night Sky		Yes	
52L300M535/2CS07	Rheem 52L300 2xCSA2007 2.4kW Manor Red		Yes	
52L300M575/2CS07	Rheem 52L300 2xCSA2007 2.4kW Silver Grey		Yes	
52L300M580/2CS07	Rheem 52L300 2xCSA2007 2.4kW Woodland Grey		Yes	
52L300M725/2CS07	Rheem 52L300 2xCSA2007 3.6kW Night Sky		Yes	
52L300M735/2CS07	Rheem 52L300 2xCSA2007 3.6kW Manor Red		Yes	
52L300M775/2CS07	Rheem 52L300 2xCSA2007 3.6kW Silver Grey		Yes	
52L300M780/2CS07	Rheem 52L300 2xCSA2007 3.6kW Woodland Grey		Yes	
<b>Frost Protected Models</b>				
52H180M775/1CS07	Rheem 52H180 1xCSA2007 2.4kW Silver Grey		N/A	
52H300M575/2CS07	Rheem 52H300 2xCSA2007 2.4kW Silver Grey		Yes	
52H300M725/2CS07	Rheem 52H300 2xCSA2007 3.6kW Night Sky		Yes	
52H300M735/2CS07	Rheem 52H300 2xCSA2007 3.6kW Manor Red		Yes	
52H300M775/2CS07	Rheem 52H300 2xCSA2007 3.6kW Silver Grey		Yes	
52H300M780/2CS07	Rheem 52H300 2xCSA2007 3.6kW Woodland Grey		Yes	
<b>Rheem Solar Vitreous Enamel Roof Systems</b>				
<b>52D &amp; 52C With NPT Series Collectors</b>				
<b>Non-Frost Models – With TRV</b>				
52D180R5/1NPT	Rheem 52D180 1xNPT 2.4kW TRV Silver Grey		N/A	
52D180R7/1NPT	Rheem 52D180 1xNPT 3.6kW TRV Silver Grey		N/A	
52D300R5/2NPT	Rheem 52D300 2xNPT 2.4kW TRV Silver Grey	Yes		
52D300R525/2NPT	Rheem 52D300 2xNPT 2.4kW TRV Night Sky			Yes
52D300R535/2NPT	Rheem 52D300 2xNPT 2.4kW TRV Manor Red			Yes
52D300R580/2NPT	Rheem 52D300 2xNPT 2.4kW TRV Woodland Grey			Yes
52D300R7/2NPT	Rheem 52D300 2xNPT 3.6kW TRV Silver Grey	Yes		
<b>Non-Frost Models – Without TRV</b>				
52D180R5/1NPT-NT	Rheem 52D180 1xNPT 2.4kW Silver Grey (no TRV)			N/A
52D300R5/2NPT-NT	Rheem 52D300 2xNPT 2.4kW Silver Grey (no TRV)			N/A
52D300R525/2NPT-NT	Rheem 52D300 2xNPT 2.4kW Night Sky (no TRV)			Yes
52D300R535/2NPT-NT	Rheem 52D300 2xNPT 2.4kW Manor Red (no TRV)			Yes
52D300R580/2NPT-NT	Rheem 52D300 2xNPT 2.4kW Woodland Grey (no TRV)			Yes
<b>Frost Protected Model</b>				
52C300R5/2NPT	Rheem 52C300 2xNPT 2.4kW Silver Grey	Yes		
52C300R7/2NPT	Rheem 52C300 2xNPT 3.6kW Silver Grey	Yes		
<b>Rheem Solar Electric Boosted Ground Systems</b>				
<b>Loline SS Solar Ready Direct Series</b>				
5AM315S/2NPT	Rheem SR SS 315 Loline 2-NPT 3.6kW		Yes	
5AM315S/3NPT	Rheem SR SS 315 Loline 3-NPT 3.6kW		Yes	
5AM315S/2CS07	Rheem SR SS 315 Loline 2-CSA2007 3.6kW		Yes	
<b>Loline VE Direct NPT Series</b>				
51127107/2NPT	Rheem Loline VE 511271 2xNPT 3.6kW	Yes		
51127107/3NPT	Rheem Loline VE 511271 3xNPT 3.6kW	Yes		
51132507/2NPT	Rheem Loline VE 511325 2xNPT 3.6kW	Yes		
51132507/3NPT	Rheem Loline VE 511325 3xNPT 3.6kW	Yes		
51141007/2NPT	Rheem Loline VE 511410 2xNPT 3.6kW	Yes		
51141007/3NPT	Rheem Loline VE 511410 3xNPT 3.6kW	Yes		
<b>Loline VE Direct CS07 Series</b>				
(Recommended for Zones 3 & 4 only)				
51127107/2CS07	Rheem Loline VE 511271 2xCSA2007 3.6kW	Yes		
51132507/2CS07	Rheem Loline VE 511325 2xCSA2007 3.6kW	Yes		
51141007/2CS07	Rheem Loline VE 511410 2xCSA2007 3.6kW	Yes		
51141007/3CS07	Rheem Loline VE 511410 3xCSA2007 3.6kW	Yes		



# Rheem Australia Pty Ltd ABN 21 098 823 511

Model	Description	All States incl. WA	All States Excl WA	WA Only
<b>Loline VE Solar Ready Direct Series</b>				
51M250S/2NPT	Rheem SR VE 250 Loline 2-NPT 3.6kW	Yes		
51M250S/3NPT	Rheem SR VE 250 Loline 3-NPT 3.6kW	Yes		
51M250S/2CS07	Rheem SR VE 250 Loline 2-CSA2007 3.6kW	Yes		
51M315S/2NPT	Rheem SR VE 315 Loline 2-NPT 3.6kW	Yes		
51M315S/3NPT	Rheem SR VE 315 Loline 3-NPT 3.6kW	Yes		
51M315S/2CS07	Rheem SR VE 315 Loline 2-CSA2007 3.6kW	Yes		
<b>Premier Loline Drain Back SPA Series – Frost Protected</b>				
59127007/2SP	Rheem Premier Loline 591270 2xSPA2000 3.6kW	Yes		
59127007/3SP	Rheem Premier Loline 591270 3xSPA2000 3.6kW	Yes		
<b>Premier Loline Drain Back CS07 Series – Frost Protected</b>				
59127007/2CS07	Rheem Premier Loline 591270 2xCSA2007 3.6kW	Yes		
59127007/3CS07	Rheem Premier Loline 591270 3xCSA2007 3.6kW	Yes		
<b>Rheem Solar Gas Boosted Ground Systems</b>				
<b>Premier Loline Drainback SPA Series – Frost Protected</b>				
596270/2SP-NG	Rheem Premier Loline 596270 2xSPA2000 26L Natural	Yes		
596270/2SP-PG	Rheem Premier Loline 596270 2xSPA2000 26L Propane	Yes		
596270/3SP-NG	Rheem Premier Loline 596270 3xSPA2000 26L Natural	Yes		
596270/3SP-PG	Rheem Premier Loline 596270 3xSPA2000 26L Propane	Yes		
<b>Premier Loline Drainback CS07 Series – Frost Protected</b>				
596270/2CS07-NG	Rheem Premier Loline 596270 2xCSA2007 26L Natural	Yes		
596270/2CS07-PG	Rheem Premier Loline 596270 2xCSA2007 26L Propane	Yes		
596270/3CS07-NG	Rheem Premier Loline 596270 3xCSA2007 26L Natural	Yes		
596270/3CS07-PG	Rheem Premier Loline 596270 3xCSA2007 26L Propane	Yes		
<b>Rheem Heat Pump Systems</b>				
<b>Heat Pump 551, 554 Series Systems Complete</b>				
55127005	Rheem HDc270 HP Ambiheat Sidev 2.4kW	Yes		
55127005/BL	Rheem HDc270 HP 2.4Kw Blue Anode	Yes		
55132507	Rheem MPI-325 Series II 3.6kW (Not available in Tasmania)	Yes		