



**RHEEM SOLAR SPECIALIST NETWORK**  
(Applicable in state of NSW, QLD, VIC & SA only)  
**“SUPER \$400 CASHBACK OFFER” NOTE**  
**15<sup>th</sup> Feb. to 31<sup>ST</sup> March 2019**

## TERMS

Rheem Australia Pty Limited (ABN 21 098 823 511) of 1 Alan Street, Rydalmere, New South Wales (**Rheem**) likes to reward its loyal customers. To check if you are eligible to share in this Cash Back offer, you must comply with these promotion terms.

These terms set out the basis on which Rheem will award a cash back bonus offer to eligible customers to be redeemed for reward on the purchase on those Rheem products listed in the schedule (**Participating Products**) purchased from an **Authorised Rheem Solar Specialist**. List of participating Rheem Solar Specialists listed on [www.solar.rheem.com.au](http://www.solar.rheem.com.au)

### Promotion period

1. This promotion commences on 15/02/2019 and ends at 11.59 pm AEDST on 31/03/2019 (**Promotional Period**). The claims close 5:00pm AWST on 30/04/2019 (**Claims Period**). No extensions to the promotional period will be offered.

### Eligibility, Registration and Claims

2. Participation is only open to Australian residents aged 18 years and over who purchase a Participating Product (**Participants**) from an Authorised Rheem Solar Specialist.
3. This cash back is not available if the Participant is participating in any other offer relating to Rheem or the Participating Products, is receiving project, government or builder pricing, or who subsequently agrees to rebate arrangement in relation to the Participating Products. Purchases for and in the name of trusts, companies, businesses, commercial or residential developers/developments and purchases by subcontractors, installers and resellers are not eligible.
4. To be eligible to participate and claim the cash back, Participants must:
  - a. purchase a Participating Product during the Promotional Period;
  - b. then either:
    - i. fully complete the redemption form, available from Authorised Rheem Solar Specialists or online at <http://solar.rheem.com.au/images/files/Advertising/Cashback-Claim-Form.pdf> attach a copy of their invoice (clearly stating the Rheem solar hot water heater model number and the date of purchase and showing payment in full has been made) and return the claim to: Rheem Cashback Promotion, PO Box 95, Welshpool WA 6986, to be received by the end of the Claims Period; OR
    - ii. complete the online redemption form at <http://solar.rheem.com.au/promotion/cashback-claim-form> for the participating product and upload a copy or image of the tax invoice (clearly showing the invoice number, date of purchase, Participating Product details and payment in full) by the end of the Claims Period.
5. Claims can only be submitted via the methods outlined above; no other means will be accepted.
6. Incomplete or indecipherable claims will be invalid.
7. Only 1 claim can be submitted for each Participating Product.
8. Rheem reserves the rights, at any time to:
  - a. verify the validity of Registrations, claims and Participants (including their identity, age and place of resident and/or business); and
  - b. disqualify any Participant who has breached any of these terms.
9. The Promoter accepts no responsibility for late, lost or misdirected entries.

### Cash Back Offer Payment

10. Payment will ONLY be made via EFT to a bank account in the Participant's name (cheques will not be issued and there will be no point of sale discount).
11. Participating Products in Category (A) of the Schedule will receive \$400 cash back via EFT.
12. Participating Products in Category (B) of the Schedule will receive \$200 cash back via EFT.

13. Please allow 8 weeks from the end of the Claims Period for the cash back amount to be paid

**General**

14. All costs related to participating in this Promotion, and any tax liability arising out of the participating in this Promotion, are the responsibility of the Participant.
15. This offer cannot be used in conjunction with any other offer during the same period, unless prior agreement has been made between the individual Rheem Solar Specialist and the consumer.
16. No volume or trade type purchases are eligible or may be offered this option unless the company has agreed in writing prior.
17. No further discount, cash, credit or goods of other types will be offered in lieu of this offer.
18. Solar Incentives refer to small-scale technology certificates (STCs) for small-scale solar hot water. For full information on STCs please visit the Clean Energy Regulator website <http://www.cleanenergyregulator.gov.au/RET/Scheme-participants-and-industry/Agents-and-installers/Small-scale-technology-certificates>
19. To create STCs you must:
  - Have an installed system which is capable of delivering hot water from the sun.
  - Be the owner of the STCs, either by having installed an eligible system at your property, or by having the STCs correctly assigned to you by the original owner of the STCs.
  - Have all the correct and signed documentation required to create STCs
  - Have an account in the REC Registry and
  - Create STCs within 12 months of the installation date
20. Rheem collects Participants' personal information in order to conduct this Promotion. If the personal information requested by Rheem is not provided, the Participant may not participate in this Promotion. The Participant's personal information will be handled by Rheem in accordance with its Privacy Policy which can be found at [www.rheem.com.au/privacy](http://www.rheem.com.au/privacy). By participating in this promotion, each Participant is consenting to Rheem's handling of the Participant's personal information in accordance with the Rheem Privacy Policy. This use includes the use of the Participant's personal information for direct marketing purposes. Participants may choose to opt-out of the use of their personal information for direct marketing purposes by contacting Rheem's privacy officer either by:
  - a. post to 55 Brodie Street, Rydalmere NSW 2116, Australia or PO Box 7508, Silverwater NSW 2128; or
  - b. email to [privacy@rheem.com.au](mailto:privacy@rheem.com.au); or
  - c. telephone on (02) 9684 9100.
21. A Participant must not assign or transfer or purport to assign or transfer to any other person any of its rights under these Terms. Rheem may assign or transfer to a related party any of its rights or obligations under these Terms

**SCHEDULE**

**PARTICIPATING PRODUCTS**

<b>CATEGORY (A) \$400 cashback</b>	
<b>Model</b>	<b>Eligible Cash back.</b>
Rheem 52L300 litre stainless steel thermosiphon water heater	\$400
Rheem 52H300 litre stainless steel thermosiphon water heater	\$400

  

<b>CATEGORY (B) \$200 cashback</b>	
<b>Model</b>	<b>Eligible Cash back.</b>
Rheem 52L180 litre stainless steel thermosiphon water heater	\$200
Rheem 52H180 litre stainless steel thermosiphon water heater	\$200