



STANDARD INSTALLATION CONDITIONS

“LIKE FOR LIKE AND ADDITIONAL PRODUCT COMBINATIONS”

1. Type of Installation

Standard Installation conditions apply where the installation comprises the replacement of any of the following:

- (a) an existing external electric storage hot water unit in the same position.

Non- standard installation conditions apply where the installation comprises of any of the following:

- (a) an existing internal electric storage hot water unit
- (b) an existing electric boosted Solar storage hot water unit
- (c) an existing electric instantaneous hot water unit
- (d) an existing electric heat pump storage hot water unit
- (e) relocation or change of original water heater position

2. Installation Package

Package comprises the installation of a High Efficient Gas Hot Water system with a minimum five star performance rating limited to 50°C with, free upgrade to WiFi EziSet temperature control compatible to the nominated premises in accordance with manufacturers’ guidelines, relevant Australian Standards and laws for this type of installation

3. Included Services and Items

The services and items included within the installation are as follows:

- (a) the removal and disposal of your existing hot water system
- (b) the installation of a High Efficient Gas Hot Water Service in the same position as your existing electric external system
- (c) a single weather proof power point connected to either the existing hot water circuit or an existing power circuit at position with electrical supply at meter box suitable for continuous domestic power.
- (d) connection of gas to new system
- (e) Free Gas Connection to house hold conditional to the terms and conditions from the Gas Network Owner
- (f) Domestic premises only
- (g) Install of EziSet connect module to appliance and compatible WiFi home modem

4. **Services and Items NOT included**

The services and items not included in a Standard Installation:

- (a) any work involved in relocating an internal unit to an external location
- (b) 20 mm gas, cold & hot pipe connections in excess of 6 metres combined or gas installations deemed to be impractical due to dwelling size, type or degree of difficulty
- (c) Wired temperature Control Pads
- (d) any upgrade or extension to plumbing or gas services deemed necessary for the correct performance of the appliance ie replacing galvanized services with copper
- (e) Gas meter regulator upgrade deemed necessary for new water heater correct operation as per manufactures requirements.
- (f) any work required to repair any gas or water leaks in existing plumbing
- (g) any allowances for working on or removing and disposing of Asbestos products
- (h) removing of Solar roof mount types
- (i) installation of WiFi or power points for home modem
- (j) electrical meter board upgrade to safety switch if required
- (k) smart phone devices , modems ,internet services

5. **Additional Services and /or items**

Prior to the Installation of the system, Australian Hot Water or its representatives will advise of any additional services and/or items that are not included in the Standard Installation but are required to complete the installation.

Once you have been advised of any additional services and/or items that are not included in the Standard Installation, Australian Hot Water may give you a quote for the cost of the additional services and/or items as included in this schedule of conditions for your acceptance.

The supply of the EziSet Wifi control being not suitable to home or not required by home owner the Rheem Metro water heater will operate on its 50 degree factory preset. This promotion includes EziSet communicator (Part # 052210) as a free offer and there is no other discount or bonus if EziSet is not suitable or required to purchaser.

6. **Compliance Certificate**

On completion of the installation Australian Hot Water will provide a Certificate of Compliance for the work carried out in accordance with the relevant Australian Standards and Laws to the customer and Gas Network Owner.

7. **Additional claims or Cash backs**

This **\$1399** offer has been subsidised at point of sale and is **NOT** eligible for any further claims or cash backs from Jemena Asset Management Pty Ltd and Australian Hot Water.